# DALLAS FAMILY Dental

## PATIENT REGISTRATION

TELL US ABOUT YOURSELF		SPOUSE OR PARENT INFORMATION	
Name First Last	_ Date	Name Phone	
Preferred Name	SSN	Birthdate / SSN	
Birthdate / Gender		Relationship	
Marital Status 🗌 Married 📄 Single 📄 Child 📄 Other:		Do you have legal custody of this child if patient is a minor? $\Box$ Yes $\Box$ No	
Phone Email		DENTAL INFORMATION RELEASE	
Address			
How did you choose our office?		I give Dallas Family Dental permission for my Protected Health Informa- tion to be disclosed to family or others. This may include, but is not limited to; examination and treatment rendered, diagnosis, detailed treatment plans, accounting, insurance claims and billing. The release of information will remain effective until terminated by myself in writing. This information may be released to the following individuals:	
Insurance Co. Name			
Insurance Co. Phone		□ Spouse or parent	
Subscriber Member #		□ Child(ren)	
Set         Group #		□ Other Name	
Policy Owner's Name		Name Information is not to be released to anyone other than myself.	
Relationship to Patient			
Policy Owner's Birthdate/ S	SN		
Insurance Co. Phone		Signature Date	
Policy Owner's Birthdate/ S Policy Owner's Employer		Signature Date	
		Signature     Date       ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES	
		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy	
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Insurance Co. Name Insurance Co. Phone Subscriber Member # Group #		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy Practices. (You may refuse to sign this acknowledgement.)	
Insurance Co. Name Insurance Co. Phone Subscriber Member # Group # Policy Owner's Name		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy Practices. (You may refuse to sign this acknowledgement.)	
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Insurance Co. Name Insurance Co. Phone Subscriber Member # Group # Policy Owner's Name		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES         I have received a copy of Dallas Family Dental's Notice of Privacy         Practices. (You may refuse to sign this acknowledgement.)         Print Name         Signature         Date	
Insurance Co. Name Insurance Co. Phone Subscriber Member # Group # Policy Owner's Name Relationship to Patient		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy Practices. (You may refuse to sign this acknowledgement.) Print Name Signature Date FOR OFFICE USE ONLY We attempted to obtain written acknowledgement of receipt of our Notice of	
Insurance Co. Name Insurance Co. Phone Subscriber Member # Group # Policy Owner's Name Relationship to Patient Policy Owner's Birthdate / _ / _ S Policy Owner's Employer		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy Practices. (You may refuse to sign this acknowledgement.) Print Name Signature Date FOR OFFICE USE ONLY We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because: I Individual refused to sign	
Insurance Co. Name Insurance Co. Phone Subscriber Member # Group # Policy Owner's Name		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES         I have received a copy of Dallas Family Dental's Notice of Privacy         Practices. (You may refuse to sign this acknowledgement.)         Print Name         Signature         Date         FOR OFFICE USE ONLY         We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:         Individual refused to sign         Communication barriers prohibited obtaining the acknowledgement	
Insurance Co. Name		ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES I have received a copy of Dallas Family Dental's Notice of Privacy Practices. (You may refuse to sign this acknowledgement.) Print Name Signature Date FOR OFFICE USE ONLY We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because: I Individual refused to sign	

#### AUTHORIZATION

I authorize the Doctor to take any diagnostic aids he/she deems necessary to make a thorough diagnosis of my dental needs and to perform any and all forms of treatment, medication and therapy that may be indicated utilizing assistance as appropriate. I authorize Dallas Family Dental to release any information including the diagnosis and/or records of treatment or examination rendered to me or my child during the period of such dental care to third party payers and/or health practitioners. I understand that my dental insurance may pay less than the actual fee for services and that I am responsible for payment of all services/fees rendered, regardless of insurance coverage, on my behalf and that of the dependents on the account. I agree to pay the expected patient portion at the time services are rendered unless other financial arrangements have been made in advance.

Main reason for today's visit	today's visit Date of last dental visit			
Previous dentist		City/State	City/State	
DENTAL HISTORY				
Mark "YES" or "NO" to indicate if you have, or Yes No Bleeding gums Bad breath Blisters on lips or mouth Burning sensation on tongue	Yes No Foreign objects Grinding teeth Gums swollen or Jaw pain or tiredr	tender Sensi	around ear dontal treatment tivity to cold tivity to heat	
Cigarette, pipe, or cigar smoking         Clicking or popping jaw         Dry mouth         Fingernail biting         Food collection between teeth         How often do you:	Loose teeth or bro Mouth breathing Mouth pain while Orthodontic treat	Mouth pain while brushing Unable to chew on one side of r Orthodontic treatment		
HEALTH HISTORY				
Mark "YES" or "N0" to indicate if you have, or Yes No       Yes No         AIDS/HIV Positive       Yes No         Alzheimer's Disease       Anaphylaxis         Anaphylaxis       Anaphylaxis         Anaphylaxis       Anaphylaxis         Anaphylaxis       Anaphylaxis         Anaphylaxis       Anaphylaxis         Anemia       Anaphylaxis         Arthritis/Gout       Artificial Heart Valve         Artificial Joint       Asthma         Blood Disease       Blood Disease         Blood Transfusion       Bereathing Problems         Bruise Easily       Cancer         Chemotherapy       Chest Pain         Cold Sores/Fever Blisters       Conyulsions         Have you ever had any serious illnesses not	Cortisone Medication Dementia/Memory Loss Diabetes Drug Addiction Easily Winded Emphysema Epilepsy or Seizures Excessive Bleeding Excessive Thirst Fainting Spells/Dizziness Frequent Cough Frequent Diarrhea Frequent Headaches Genital Herpes Glaucoma Hay Fever Hearing Impairment/Loss Heart Attack/Failure Heart Murmur Heart Pacemaker	Heart Trouble/Disease Hemophilia Hepatitis Type Herpes High Blood Pressure High Cholesterol Hives or Rash Hypoglycemia Irregular Heartbeat Kidney Problems Leukemia Liver Disease Low Blood Pressure Lung Disease Mitral Valve Prolapse Neurological Condition(s) Osteoporosis Pain in Jaw Joints Parathyroid Disease Psychiatric Care	Yes No         Radiation Treatments         Recent Weight Loss         Renal Dialysis         Rheumatic Fever         Rheumatism         Scarlet Fever         Shingles         Sickle Cell Disease         Sinus Trouble         Spina Bifida         Stomach/Intestinal Disease         Stroke         Swelling of Limbs         Thyroid Disease         Tonsillitis         Tuberculosis         Ulcers         Venereal Disease         Yellow Jaundice	
WOMEN Are you pregnant? Yes No Due Da MEDICATIONS Please list any medications you are currently t	te Are you	-	h control pills? 🗌 Yes 🗌 No	
ALLERGIES INone Aspirin Barbiturates Have you ever been hospitalized or had any su	] Codeine 🗌 lodine 🗌 Late urgeries? 🗌 Yes 🗌 No l'		llin 🗌 Sulfa 🗌 Other dates	
Physician	Phone	one Last Appointment		
To the best of my knowledge,all of the preceding a completion of this form. If my health history change			r omissions that I may have made in the	



#### Please initial that you have read and understand each section.

#### **Financial Policy**

I have received the Dallas Family Dental Financial and Insurance Policy that outlines my financial responsibility toward care rendered by the doctors at Dallas Family Dental. I understand that the guarantor on the account will be responsible. If my child has an appointment the guarantor on the account will be responsible for payment at the time services are rendered.

#### **Appointment Cancellation or No-Show Policy**

I take full responsibility for the cancellation/rescheduling of any needed appointments. A specific amount of time is reserved especially for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, WE REQUIRE AT LEAST A 24 HOUR NOTICE PRIOR TO YOUR APPOINTMENT TIME to avoid a \$45 cancellation fee. Many patients are waiting months in advance for appointments, please respect our schedule and our other patients by giving us time to fill your reserved spot with another patient in need of care. Dallas Family Dental reserves the right to dismiss the patient from the practice after 3 missed or late cancelled appointments.

#### **Medical/Dental Release Statements**

I give my consent for the doctors of Dallas Family Dental to complete a thorough examination on myself or the patient named above including any needed diagnostic radiographs. To the best of my knowledge the information I have provided is accurate and I understand that it will be held in the strictest of confidence and in accordance to all federal and state HIPAA regulations. Further more, I understand that it is my responsibility to inform Dallas Family Dental of any future changes to my or my child's medical history status. I also hereby grant the doctors and staff of Dallas Family Dental permission to perform future treatment(s) as deemed appropriate. I understand that all necessary treatment will be explained prior to commencement and that I am responsible for payment in full at the time services are rendered, unless prior arrangements have been approved.

#### **Insurance Claim Release & Financial Responsibility Statement**

To precipitate the filing of this and all future dental insurance claims, I do hereby authorize the release of confidential information to my dental insurance company. I am aware that Dallas Family Dental will be providing an estimate of the insurance coverage prior to initiating any future treatment and that I am legally responsible for any portions not paid by this policy. I understand that additional out-of-pocket expenses may be accrued should estimates provided by my insurance company be inaccurate or should procedures change during the course of the treatment. Furthermore, I am aware of my financial responsibility should my insurance policy fail to pay, for any reason, within 45 days of receiving such treatment.

#### **Authorization for Direct Payment**

I hereby authorize payment of insurance benefits directly to Dallas Family Dental or the dentist that performs my treatment. Furthermore, in the event of payment default for services previously rendered, I also agree to pay all reasonable collection and/or legal fees incurred in an attempt to collect on this amount.

#### Notice of Privacy Practices, Health Insurance Portability & Accountability Act of 1996

I have read the form entitled, "Notice of Privacy Practices," and understand its contents concerning the privacy of my confidential health care information. I do hereby provide consent for the standard use of such information and understand that these provisions prohibit Dallas Family Dental from selling or transferring this information to any unauthorized locations without my prior approval. I have reviewed this information and all questions have been answered to my satisfaction.

I have read and understand the above policies.



### FINANCIAL POLICY AND INSURANCE INFORMATION

#### **Methods of Payment**

For your convenience we accept cash, check, and all major credit cards (Visa, MasterCard, American Express and Discover). We gladly offer and accept payment plans through CareCredit for dental treatment.

As we strive to be one of Dallas' leading providers for family dental care, we work to assist patients in taking an active role in their dental health. Because we value our relationship with you and believe that the best relationships are based upon understanding, we offer these clarifications on methods of payment & insurance reimbursement.

At each visit, we will request a copy of your dental insurance information to allow us to file your claim. Please remember to bring all dental insurance information/insurance card(s) to each appointment. Please contact Dallas Family Dental immediately after making any changes to your dental coverage, so we can keep our records current and to provide expeditious reimbursement of your benefits.

If any treatment needs are discovered during your or your child's exam, we will provide you with a cost estimate indicating our total fee, what we anticipate your insurance coverage to be, and your ESTIMATED out-of-pocket portion for the treatment plan. We will discuss all treatment options and costs before beginning any further treatment. We know that dental insurance can be confusing so feel free to contact us with insurance or payment questions.

#### **Dental Insurance**

We are dedicated to providing all our patients with the best treatment available and base all our treatment recommendations on what will be best for you or your child and not what your insurance company does or doesn't pay. Please note the following in regards to your dental insurance coverage:

1. We must emphasize that as a health care provider, our relationship is with you and not your dental insurance company. Your dental insurance is a contract between you, your employer and the insurance company. Most plans routinely pay between 50-75% of the average total fee for a given procedure. This percentage is pre-determined by the plan your employer has purchased.

2. As a courtesy, we will be happy to file for your insurance benefits. Because your dental insurance plan is a contract between you, your employer, and the insurance company, many carriers will not reimburse our office. In this instance, you will be responsible for the full cost of each visit at the time services are provided and your insurance company will send you the reimbursement check directly.

3. Any amount not covered by your insurance company is payable at the time services are rendered. These fees may include deductibles, co-payments or certain procedures not covered by your insurance policy. Unfortunately, some of the services that we may recommend for your child may not be covered by your specific dental insurance. Our primary goal is to treat you and your child using the best possible materials, supplies, medications and environment.

4. We allow a maximum of 45 days for your insurance company to clear account balances. **Any unpaid portions will be due in full, by you, after this period.** If you have not paid your balance within 60 days of the date treatment was rendered, a finance charge of 1.5% will be added to your account each month until paid. Should your insurance company submit payment after this time, we will be glad to reimburse you. This is rare but is important that you recognize that your insurance is a legal contract between you and your insurance company. Our office is not, and cannot be part of that legal contract. Ultimately you are responsible for all charges incurred in our office.

5. Our office does not determine your dental benefits. Your employer chooses your particular policy. If you are unhappy with it's coverage, this should be mentioned to your employer's benefits coordinator. Only your employer can adjust benefits.

Prior to completing any treatment, we will provide you with a cost estimate indicating our total fee, what we anticipate your insurance coverage to be, and your estimated out-of-pocket portion (estimated patient portion or EPP). Please remember, this is only an estimate based upon generalized information provided by your dental insurance company. An additional billing or possibly a refund may be subsequently required should information provided be inaccurate.

We will always do our best to maximize the insurance benefits that you are eligible to receive and we appreciate your prompt settlement of any charges that may be incurred during the treatment process. We look forward to years of close association with you, as we work together to maintain your oral health!